

## BRISBANE OFFICE

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## CARRIER ACCESS ARRANGEMENTS

### CHALMERS TANK SERVICES, BRISBANE

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The website Terms of Use form part of this document. By accepting those Terms of Use you also agree to these conditions.

#### 1. Overview

Chalmers Tank Services is committed to the highest principles and standards of safety, operational excellence, customer focus and continuous improvement.

#### 2. Site Safety Requirements

Chalmers Tank Services places the utmost importance on site safety for all employees, contractors and visitors who access the depot. We take a stance of zero tolerance to behaviours that contribute to workplace incidents which have a negative impact to the business.

Safety is a fundamental component of operations and it will be incorporated into all business relationships and processes.

#### 3. Personal Protective Equipment (PPE) Requirements

- Drivers entering the Tank Depot are required to wear steel capped boots.
- Drivers entering the Tank Depot are required to wear Hi Visibility Garments with a minimum being a vest to be worn as an outer layer of clothing (Compliant to Australian Standard AS 4602).

#### **4. Traffic Management**

- Truck drivers must adhere to traffic flow and follow any internal traffic signs.
- Trucks must give way to pedestrians.
- Trucks must give way to forklifts operating in the Tank Depot.
- Truck drivers / Visitors must not wander around the Tank Depot.
- Truck drivers must not walk behind or around forklifts while being loaded or unloaded.
- Pedestrians must use designated walkways at all times.
- Maximum speed limit in the Tank Depot is 10 km/hr.
- Truck driver is to remain in their vehicle whilst being loaded or unloaded.
- Drivers are not permitted to perform maintenance or cleaning activities on any vehicle whilst in the Tank Depot.
- Drivers must be licensed to operate the truck and its configurations.
- The truck must be registered, road worthy and maintained to a condition as per Queensland Transport & Main Roads/ Manufacturers recommendations.
- Drivers must secure the twist locks on all four corners of the container(s) prior to departing the Tank Depot.
- Drivers shall not access the top of trucks or containers (point of work) where a fall, the potential of which is equal to or greater than two meters exists.
- Drivers are not to walk under or drive under a suspended load.
- Container locating pins are to be painted in either fluorescent yellow or white.
- Drivers must ensure all container locking pins are in the ready position for container loading or unloading. Damage resulting from failure to correctly position container locking pins will be the responsibility of the driver.
- All container locking pins for all four corners of each container must be present and in working condition.
- Side loader trailers must have contrasting hi visibility markings on the trailer arms.
- All skeletal trailers must be fitted with safety chains.
- Intoxicants, illegal narcotics and persons under the influence thereof are not permitted in the Tank Depot.
- Any plant or property damage must be reported immediately to the office.

#### **5. Container Park Access**

- Container Transport Operator (CTO) access to Chalmers Tank Services is by pre transacted "Notification" through [www.containerchain.com.au](http://www.containerchain.com.au)
- CTO's will be required to have an active commercial account in [www.containerchain.com](http://www.containerchain.com) in order to pre transact "Notifications".

### **Returning an Empty Container**

- All containers being returned to Chalmers Tank Services will require a “Container Return Advice” transaction to be completed by the CTO in [www.containerchain.com](http://www.containerchain.com) a minimum of half an hour prior to the end of the nominated notification window.
- All “Container Return Advice” transactions will require a “Notification” to be made by the CTO in [www.containerchain.com](http://www.containerchain.com) a minimum of half an hour prior to the end of the nominated notification window.
- It is a mandatory requirement for all notifications that the truck registration number is recorded by the CTO at the time the notification is made.

### **Picking Up an Empty Container**

- All containers being collected from Chalmers Tank Services will require a “Container Pick up Advice” transaction to be completed by the CTO in [www.containerchain.com](http://www.containerchain.com) a minimum of half an hour prior to the end of the nominated notification window.
- All “Container Pick up Advice” transactions will require a “Notification” to be made by the CTO in [www.containerchain.com](http://www.containerchain.com) a minimum of half an hour prior to the end of the nominated notification window.
- It is a mandatory requirement for all notifications that the truck registration number is recorded by the CTO at the time the notification is made.

## **6. Notification Times information**

- Notification times will be in 30 minute windows.
- Notifications will be made available for the remainder of the current day, and the entire next business day.
- Notifications are required to be made a minimum of half an hour prior to the end of the nominated notification window for De-hires.
- Notifications are required to be made a minimum of half an hour prior to the end of the nominated notification window for Pick Up.

## 7. Container Fees

- A Container Fee is applicable for each “Notification”.
- The Container Fee applicable for Chalmers Tank Services is \$10.00 + GST per container for all movements between 7:00am - 3:00pm Monday to Friday excluding public holidays
- Notification windows may occasionally be made available outside of these standard operational times (at the discretion of management) at which the fee will be \$15.00 + GST per container.
- All charges will be invoiced and collected by Containerchain Pty Ltd on our behalf.
- The Container fee will be reviewed periodically.

## 8. Truck Arrival Procedure

- Based on Safety and operational considerations, Chalmers Tank Services has an expectation that trucks will arrive during the nominated “Notification Window”.
- When a truck driver arrives at Chalmers Tank Services container control office, the driver will be required to quote one of the following: truck registration number, notification number(s), release number or container number to the Container Controller. This information is used to identify and activate the transaction in the site operating system. Upon verification of a valid Notification, the truck driver will then be directed on how to proceed.
- If a truck arrives at Chalmers Tank Services earlier than the nominated “Notification Window”, Chalmers Tank Services will not be able to service the truck.
- If a truck arrives at Chalmers Tank Services later than the nominated “Notification Window”, Chalmers Tank Services will not be able to service the truck.
- If a truck is serviced during the nominated “Notification Window”, the Containerchain system will indicate the performance of the CTO in respect of that “Notification” as “On Time”.

## **9. Failure to Arrive for a Notification**

- If a truck fails to arrive on the day of the “Notification”, for reporting purposes, the performance of the CTO in respect of that “Notification” will be considered “Unutilised”.
- “Unutilised Notifications” will be charged the “Container Fee”.

## **10. Arrival Without a Notification**

- If a truck arrives at Chalmers Tank Services without a “Notification” Chalmers Tank Services will not be able to service the truck.

## **11. Cancelled Notifications**

- A “Notification” can be cancelled by a CTO up to 2 hours prior to the commencement of a “Notification Window” and the “Container Fee” will not be charged.
- If a “Notification” is cancelled by a CTO after this time the “Container Fee” will still be charged.
- Chalmers Tank Services may also be required to cancel a “Notification” on behalf of a CTO due to internal operational issues. If this occurs the CTO will be advised by email and the corresponding “Container Fee” will not be charged.

## **12. Invoicing**

- Container Fees will be invoiced to CTO’s by Containerchain Pty Ltd on behalf of Chalmers Industries Pty Ltd in accordance with their website Terms of Use.
- Invoices are raised monthly and represent all activity for the preceding month.
- Invoice payment terms are fourteen days from invoice.
- Outstanding invoices will result in a CTOs Containerchain account being suspended.
- Reconnection of a suspended account will attract a reconnection fee of \$100.00 + GST

### 13. Dispute Resolution

- If a Notification is not serviced due to a contributing factor from Chalmers Tank Services, the CTO is required to log the issue with the Containerchain Support Team within 60 minutes of the truck departing Chalmers Tank Services. This is to enable any potential invoice dispute regarding the "Notification" to be addressed.
- Disputed invoices are to be raised with the Containerchain Support Team.

### 14. Liability and Indemnity

The carrier must indemnify and keep indemnified Chalmers Tank Services in respect of any loss or damage or death or injury to any person as a consequence of:

- (a) any breach of this arrangement by the carrier, its drivers, agents or contractors;
- (b) any negligent act or omission or wilful misconduct of the carrier, its drivers, agents or contractors; and
- (c) any damage to Chalmers Tank Services property where such damage is the fault of the carrier, its drivers, agents or contractors,

Except to the extent that such loss or damage is caused by a breach of this arrangement or an act or omission constituting negligence or wilful misconduct by Chalmers Tank Services, Chalmers Tank Services must indemnify and keep indemnified the carrier in respect of and loss or damage or death or injury to any person as a consequence of:

- (a) any breach of this arrangement by Chalmers Tank Services;
- (b) any negligent act or omission or wilful misconduct of Chalmers Tank Services; and
- (c) any damage to the carrier's property where such damage is the fault of Chalmers Tank Services,

Except to the extent that such loss or damage is caused by a breach of this arrangement or an act or omission constituting negligence or wilful misconduct by the carrier, its drivers, agents or contractors.

## **15. Fatigue Management**

- Carriers are required by law to ensure drivers do not exceed their maximum regulated hours for driving and working. Chalmers Tank Services will assist in every way to notify carriers of current and possible delays. These notifications will be sent via our Broadcast Alert system, which sends emails and SMS messages to registered CTO's.
- All carriers are responsible for managing their drivers' hours and carriers must change over drivers who have worked their maximum number of hours. If the carrier is unable to change drivers then the carrier must withdraw and move the truck away from Chalmers Tank Services.

## **16. Depot Opening Hours**

Monday to Friday 7:00am to 11:00pm (excluding public holidays).

Weekends and public holidays by prior arrangement only.

## **17. Alterations to these Carrier Access Arrangements**

- Chalmers Tank Services reserves the right to alter these Carrier Access Arrangements.
- CTO's will be advised of alterations to this arrangement by email and all alterations will be posted on the Containerchain website – [www.containerchain.com.au](http://www.containerchain.com.au)